



GUJARAT URJA VIKAS NIGAM LIMITED

Sardar Patel Vidyut Bhavan, Race Course, Vadodara

Public Notice

Gujarat Urja Vikas Nigam Limited (GUVNL) hereby informs the esteemed and valuable consumers of all four Distribution Companies (DISCOMs) viz. DGVCL, MGVL, PGVCL and UGVCL that in order to prevent the spread of COVID-19 virus and as a precautionary safety measure, preparation of electricity bills by actual meter reading were not undertaken during lockdown period from 25.03.2020 to 17.05.2020. In this regard, consumers are requested to take note of the following facts to avoid any misconception/confusion about the energy bills that are now being issued.

- Subsequently actual meter reading has resumed. Hence, Electricity bills issued now are being prepared based on actual energy consumption at consumers' end and after deducting the amount of bills issued during the lockdown period.
- Due to summer season and because of lockdown across the State, majority members of households were at home which has naturally resulted into increased consumption of electricity. Moreover, as the bills are now issued for consumption of almost four months, their amounts appear on the higher side.
- Infact, our consumers are issued bills strictly as per the tariffs notified by the Hon'ble Gujarat Electricity Regulatory Commission (GERC) based on the consumer's actual electricity consumption and without levying any additional charges.
- Hon'ble GERC has fixed the electricity tariffs for different slabs of monthly consumption for each category of consumers. Although, Residential consumers are being presently issued bills for cumulative four months, the computerised billing programme of DISCOMs calculates energy bills in accordance with GERC's monthly slab.
- As per Government of Gujarat's "Atmanirbhar Package", one time relief upto a maximum of 100 units for Residential consumers having consumption upto 200 units per month are being presently given in the electricity bills. The amount of such relief given is clearly mentioned in the bills.
- Under this one time relief measure, around 50% of Residential consumers have been already given this benefit in the current billing cycle of July 2020. The remaining 50% consumers will be given this benefit in the next billing cycle of August 2020.

The aforementioned clarifications are issued in the interest of our valuable consumers and in the larger interest of general public, to share with them correct information about energy bills, remove their doubts and misconceptions on the same. Moreover, as we strive in our endeavours to provide our best services to the consumers, we solicit their support and request them to pay (preferably online) their energy bills on time.

